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SECURITY OPERATIONS SECURITY ANALYST / *Security Professionals Inc. / Columbia, SC*

* Monitor multiple security systems for a Fortune 500 company
* Investigate incidents caused by malicious activities, and identify false positives
* Document security events daily to create a baseline of activity for the client network

McAfee SIEM/EPO/NSM

**COMPUTER SECURITY & FORENSICS CERTIFICATE**

2012

**MICROSOFT CERTIFIED SYSTEMS ENGINEER (MCSE)**

2013

**CERTIFIED INFORMATION SYSTEMS SECURITY PROFESSIONAL (CISSP)**

2014

about me

(123) 456-7895

Noura Abdullah

Business Intelligence Analyst

IT Specialist with over 7+ years of experience in information security and digital forensics. Expert with a wide variety of security, engineering, networking, and operating system software. Possesses an Associate Degree in Information Security and Digital Forensics.

contact

HarperStewart@gmail.com

Linkedin.com/in/username

EDUCATION

SKILLS

CERTIFICATIONS

Windows XP, Vista, 7, 8, Linux

FireEye CMS/ETP

OllyDbg / WinDbg / GBD

Wireshark / TCPView

DNS Servers, Mail Server

professional experience

2014 - Present

2011 - 2014

NETWORK OPERATIONS MONITORING TECHNICIAN / *Technology Smarts / Charleston, SC*

* Refined and improved the existing documentation system, resulting in reduced labor costs totaling $15,000 annually via increased workplace efficiency
* Consolidated multiple ticketing systems, improving communication and ticket turnover rate by 7%
* Investigated alerts created by IDS/IPS, including malicious file uploads, compromised servers, SQL injections, and port scanning
* Greeted visitors and determined to whom and when they could speak with specific individuals

45 Winfield Dr., Charleston, SC 90764

**A.A. INFORMATION SECURITY AND DIGITAL FORENSICS**

Trident Community College 2011

Chicago, IL

**B.S. INFORMATION TECHNOLOGY**

Trident Community College 2013

Chicago, IL